



Customer Story

Steakhouse Bahnhof

An open fire, perfectly grilled meat, and exceptional service. A passion for high-quality products and the perfect service is clear to anyone who visits Steakhouse Bahnhof.

A real highlight of Steakhouse Bahnhof is its grilling courses. Participants are shown all there is to know about preparing perfect grills à la Steakhouse Bahnhof from preparation to serving. Of course, the right wine is also essential. Professional grilling tips and tricks for everyone, all included. Only one thing was missing: the guests of Steakhouse Bahnhof asked the team

whether these popular grilling courses and vouchers could also be booked online. Guests wanted to be able to order tickets conveniently from home or while out and about, before printing them at home or receiving them via post. Precisely this customer need was what led Managing Director Andreas Isoz to e-guma. Today, several years after introducing the voucher and ticket system, Andreas Isoz confirms that e-guma provides excellent customer service for guests, while also automating many processes and eliminating potential sources of error.



Thanks to e-guma we have been able to consolidate our voucher management and ticket sales under one roof. With e-guma, we have managed to increase turnover, simplify our processes, and offer our customers real added value.

Andreas Isoz, Managing Director