



# Customer Story

## Stiftung Kartause Ittingen

**A hotel, restaurant, a venue for seminars, conferences and banquets, a farm estate, a monastery shop, supervised living and working, a museum, a concert venue and studio. All of this is offered by Kartause Ittingen. It combines monastic values such as culture, spirituality, education, care, hospitality, and self-sufficiency in a unique way.**

68 stylish hotel rooms invite guests to relax in this idyllic former monastery. The team of Restaurant Mühle also spoils its guests with regional, homemade specialities. Here, a wonderful experience is waiting to be discovered and to fill visitors with joy.

Alongside the popular vouchers that are available, Kartause Ittingen also sells tickets for its classic Sunday concerts and cultural events using the e-guma ticket system. With the voucher and event shop, products and services can be optimally presented and sold. Hotel Director Valentin Bot also emphasises the system's ease of use on both sides. „Our guests appreciate the option of printing out vouchers themselves at short notice, and the flexibility we are able to offer. If guests make a mistake, for example, or wish to make an alteration, this can easily be adjusted retrospectively. The partial redemption of gift vouchers is also possible.“



**We love the e-guma voucher and ticketing system because it is flexible and extremely user-friendly. It is a cleverly designed tool that saves us a lot of time - which we can, in turn, spend serving our guests more effectively.**

Valentin Bot, Hotel Director